

CLAIMS

What is claimed is:

5 1. A method for providing a process view of a work item of a process, said method comprising the steps of:

presenting a list view, said list view comprising at least one said work item;

10 selecting said work item from said list view; and

exhibiting said work item in said process view, wherein said process view presents a graphical representation of said work item, and includes relationship data of said work item relative to said process.

15 2. The method of claim 1, wherein said step of presenting said list view comprises presenting said work item in a textual format.

20 3. The method of claim 1, wherein said step of exhibiting said work item in said process view comprises representing said work item as a node in said process view.

25 4. The method of claim 1, wherein said step of exhibiting said work item in said process view comprises the step of graphically representing a characteristic of said work item.

30 5. The method of claim 4, wherein a mode of said step of graphically representing is selected from a group consisting of: displaying said work item in a particular color, underlining said work item, and representing said work item as an icon.

6. The method of claim 4, comprising a step of selectively determining the mode of said step of graphically representing provided in said process view.

5 7. The method of claim 1, comprising a step of associating data with said work item.

8. The method of claim 7, wherein said data is selected from the group consisting of: an associated owner of said work item, an indication of when the
10 work item was completed, an indication of whether the work item was completed on schedule, and an indication of a process coordinator for said process.

9. The method of claim 1, wherein said relationship data is selected from a group consisting of: an order, a state, and a relation of said work item to another
15 work item in said process.

10. The method of claim 1, wherein said step of exhibiting said work item in said process view comprises associating said work item with a specified user.

20 11. A system for providing a process view of a work item of a process, said system comprising:

a display for presenting a list view thereon, said list view comprising at least one said work item;

25 an input device for selecting said work item from said list view; and

a processor for controlling, responsive to said input control, the exhibiting of said work item in said process view, wherein said process view is presented as a

graphical representation of said work item, and includes relationship data of said work item relative to said process.

12. The system of claim 11, wherein said list view comprises said work item presented in a textual format.

13. The system of claim 11, wherein said process view comprises said work item represented as a node.

14. The system of claim 11, wherein a characteristic of said work item is exhibited as a graphical representation in said process view.

15. The system of claim 14, wherein a mode of said graphical representation of said characteristic is selected from a group consisting of: displaying said work item in a particular color, underlining said work item, and representing said work item as an icon.

16. The system of claim 14, wherein the mode of said graphical representation is selectively determined.

17. The system of claim 11, wherein said system comprises a capability for associating data with said work item.

18. The system of claim 17, wherein said data is selected from a group consisting of: an associated owner of said work item, an indication of when the work item was completed, an indication of whether the work item was completed on schedule, and an indication of a process coordinator for said process.

19. The system of claim 11, wherein said relationship data is selected from a group consisting of: an order, a state, and a relation of said work item to at least one other work item in said process.

20. The system of claim 19, wherein said process view comprises associating said work item with a specified user.

21. A storage medium having computer readable program instructions embodied therein for providing a process view of a work item of a process, said storage medium comprising:

program instructions for presenting a list view, said list view comprising at least one said work item;

program instructions for enabling selecting said work item from said list view; and

program instructions for exhibiting said work item in said process view, wherein said process view presents a graphical representation of said work item, and includes relationship data of said work item relative to said process.

22. The storage medium of claim 21, wherein said storage medium comprises program instructions for presenting said work item in a textual format.

23. The storage medium of claim 21, wherein said storage medium comprises program instructions for representing said work item as a node in said process view.

24. The storage medium of claim 21, wherein said storage medium comprises program instructions for graphically representing a characteristic of said work item.

5 25. The storage medium of claim 24, wherein said storage medium comprises program instructions for graphically representing said characteristic in a mode selected from a group consisting of: displaying said work item in a particular color, underlining said work item, and representing said work item as an icon.

10 26. The storage medium of claim 24, wherein said storage medium comprises program instructions for selectively determining the mode of graphically representing said process view.

15 27. The storage medium of claim 21, wherein said storage medium comprises program instructions for associating data with said work item.

20 28. The storage medium of claim 27, wherein said storage medium comprises program instructions for selecting said data from the group consisting of an associated owner of said work item, an indication of when the work item was completed, an indication of whether the work item was completed on schedule, and an indication of a process coordinator for said process.

25 29. The storage medium of claim 21, wherein said storage medium comprises program instructions for selecting said relationship data from a group consisting of: an order, a state, and a relation of said work item to at least one other work item in said process.